

The Checkatrade Report

Wizard Of Floors

October 2020

Wizard Of Floors

Welcome to Wizard of Floors.



Useful Contact Information

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About This Report

Wizard Of Floors are members of the consumer information service Checkatrade. Checkatrade provide a free, independent service to consumers. We supply you with up-to-date information on trades and service providers, helping you to make informed decisions on whom you employ.

To join, our members are vetted then continuously monitored by feedback from their customers, which we make public. They agree to work to the high Checkatrade standard.

We enable our members to print this Report directly from our web site to show you their credentials and customer feedback.

They cannot change or select the vetting details or feedback – this comes unbiased from our database (print quality may vary).

This Report shows the 25 most recent feedback submissions for this member. Their entire feedback history can be read freely at <http://www.checkatrade.com/WizardOfFloors> If you have any further questions about this Report or member please call us on **0333 0146 190**.

Your Feedback Counts

To date we have received **5,329,874** feedback submissions from consumers like you. If you decide to employ this member, please add your

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comments online at

<http://www.checkatrade.com/WizardOfFloors>

for the benefit of others. Alternatively, ask them for a customer feedback card and post it back to us free of charge.

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Feedback Summary



Overall Rating	Positive Feedback	Last 6 Months
10.00	100%	10.00

What do these Scores Mean?

The **chart** (left) shows this tradesperson's average score out of 10 in four key areas. The numbers are the average of all real customer scores given to this Checkatrade member with nothing left out.

The **overall rating** is the average of all of these scores added together. The **positive feedback rating** shows the percentage of past customers who would recommend them.

Specific customer scores are printed from page 4 of this Report onwards.

More about the Trader

Profile

Membership Number: **490152**

Member Since: **May 2020**

Total Feedback: **35**

ü **Recommended**

ü **Monitored**

Vetting

Interviewed: **On August 2018**

Limited Company: **No**

VAT Registered: **No**

Public Liability Insurance: **Awaiting renewal**

Insured by: **N/A**

Coverage Amount: **N/A**

References

Received as part of the vetting process upon application for Checkatrade membership.

Fit LVT in 2 bedrooms and landing, LVT in hallway and carpet in 2 rooms.

He is very friendly, professional and honest. He takes pride in his work.

[Customer In London, August 2018](#)

Fitted laminate flooring to lounge and bedroom.

He's very approachable, professional and great customer service.

[Customer In London, August 2018](#)

Fit vinyl to bathroom

I would highly recommend him! He always communicated well, was easy to get on with and cleaned up after himself ensuring no mess was left. He was very good and I would definitely use him again.

[Customer In Colchester, August 2018](#)

Fit carpet in 2 bedrooms

I can't fault them, they are amazing and do a really good job. They are very clean and tidy, knowledgeable and good with ideas! I would definitely recommend and will be using them again!!

[Customer In Ilford, August 2018](#)

Carpet fitting to stairs, landing and 4 rooms.

[Customer In London, August 2018](#)

The Checkatrade Standard

Our trades and services pledge to you, their customers, to:

- § Be honest.
- § Inform you of any call-out fees before attending the work.
- § Be realistic regarding start dates and how long work will take.
- § Return promptly all phone messages that you leave.
- § Keep all appointments booked and be on time. If unable to make original time or date, they will call you to let you know and reschedule where necessary.
- § Let you know immediately if they are unable to carry out estimated work, referring you back to Checkatrade for assistance in finding another tradesperson.
- § Be courteous and respectful to you, your property and your belongings.
- § Keep you notified of all aspects of the work being undertaken.
- § Advise you before commencing any works that generate further costs due to variation from the original contract.
- § Create an additional contract for any variations to the original contract agreement, signed by both parties (you and the tradesperson).
- § Never demand that payments must be cash.
- § Never be threatening, or verbally or physically abusive.
- § Deal with any complaints promptly and professionally.

Customer Feedback

The **25** most recent feedback submissions from the public for **Wizard Of Floors**. Their entire feedback history can be read freely at <http://www.checkatrade.com/WizardOfFloors>.

	Tidiness	Timekeeping	Courtesy	Workmanship	Overall
<p>Supply and fit laminate flooring and carpet on stairs in first floor flat</p> <p>Pat was punctual on both days of work and was very informative and friendly throughout the job. He was really efficient and very professional. I am so happy with my new laminate flooring and grey carpet on the stairs! I would highly recommend Pat for any flooring or carpet you need to be supplied and fitted.</p> <p>Customer in Hampton, July 2020</p>	10	10	10	10	10
<p>Kitchen and utility floors laid with Aqua Step tiles</p> <p>Patrick made an excellent job of laying tiles for our large kitchen and utility room. He is very reliable and conscientious and also gave us helpful advice. We would certainly have him again to do work for us.</p> <p>Customer in Letchworth Garden City, September 2019</p>	10	10	10	10	10
<p>Floor laid</p> <p>Very pleased with the high standard of work would recommend him to everyone</p> <p>Customer in Epping, August 2019</p>	10	10	10	10	10
<p>Fit herringbone floor</p> <p>We hired Pat to fit a herringbone floor throughout the downstairs of our house. Initial contact was via email and he always</p>	10	10	10	10	10

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<p>responded promptly and fully. He came to quote and was very thorough and helped us find exactly what we needed to buy. The actual work itself is fantastic. This wasn't a simple job and involved some tricky cutting and fitting work, and it looks great. He was always on time and worked incredibly hard to get it done and stayed within budget. Overall we couldn't recommend Pat highly enough. A really nice guy and a pleasure to deal with, and excellent at his job.</p> <p>Customer in London, July 2019</p>					
<p>Laminate floor installation. Entire house.</p> <p>Extremely knowledgeable. Pat knew exactly what product I needed. Quite straightforward with time the scale and price. Absolutely brilliant workmanship. Genuinely cares on the quality of the finish. Goes the extra mile to accommodate customer needs. I would recommend Pat highly. Five stars.</p> <p>Customer in Welwyn Garden City, June 2019</p>	10	10	10	10	10
<p>A carpet repaired</p> <p>We cut a carpet by mistake and were expecting to have to replace the carpet and install a threshold bar, but within 30 mins of the phone call Patrick had attended and given us a solution which was far cheaper than had anticipated. Trustworthy honest guy and will now be our go to guy.</p> <p>Customer in Welwyn Garden City, June 2019</p>	10	10	10	10	10
<p>Wooden floor. Carpets throughout the house.</p> <p>Very happy. He was on time and took no breaks but just got on with the job. I highly recommend him. A very nice young man.</p> <p>Customer in London, May 2019</p>	10	10	10	10	10
<p>Floor levelling and vinyl installation in bathroom.</p> <p>Would highly recommend - very reasonable quote, highly quality of work and professional service.</p> <p>Customer in Knebworth, May 2019</p>	10	10	10	10	10

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<p>Re-fitting our dining room with laminate flooring.</p> <p>We called Patrick back in following the great work he did with re-fitting our lounge and extension. We wanted to match the dining room with the same flooring and Patrick's work is excellent. He was always professional in his approach and the results of his work is testimony to his skill and dedication to do a good job.</p> <p>Customer in Stevenage, April 2019</p>	10	10	10	10	10
<p>We had the lounge and extension area fully re-fitted, on Patrick's recommendation, in laminate. It looks beautiful and we are very happy with the result.</p> <p>Patrick's work and standards are excellent. He is very knowledgeable about his profession and a skilled worker. He was understandable to our requirements and adapted easily and was always polite. We would definitely recommend him and his work.</p> <p>Customer in Stevenage, March 2019</p>	10	10	10	10	10
<p>New floor laid.</p> <p>We had a new wooden flooring laid by Pat. Pat offered great advice on choosing the flooring. On the day, pat arrived on time and provided a high quality service and high quality finish. Left the house very clean. Great service.</p> <p>Customer in Welwyn Garden City, January 2019</p>	10	10	10	10	10
<p>Engineered wood in 3 rooms and carpet on stairs.</p> <p>Pat is brilliant, he has replaced the flooring in almost our whole house and done a fantastic job through out! Everyone comments on how great the floors look. He is a real perfectionist, will make sure everything looks spot on, and a lovely bloke too. Could not recommend him more highly.</p> <p>Customer in London, January 2019</p>	10	10	10	10	10

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<p>Flooring in large new build flat.</p> <p>Patrick from Wizard of Floors did a great job with our apartment. Not only was he extremely thorough, hardworking and flexible with our ever changing demands - but he's also a great guy and a kind and honest tradesman. As our flat was finished only a few days before Christmas, Pat worked extremely hard to deliver it finished before the holidays in a very short timeline, while not impairing the quality of his work. Our requirements changed and became much more complicated - and Pat didn't ask for any additional fees (which we were happy to pay at the end). Highly recommended!</p> <p>Customer in London, December 2018</p>	10	10	10	10	10
<p>Landing, hallway and dining room carpets fitted.</p> <p>Work provided was of an astonishing quality, with a staunch attention to detail. I honestly believe I'm going to struggle to find anyone better at fitting carpet.</p> <p>Customer in London, December 2018</p>	10	10	10	10	10
<p>Hardboard, underlay and carpet of 3 rooms + stairs/landing.</p> <p>Excellent. Very happy with everything, even moved some pretty heavy furniture around for us so we didn't have to break it all down. Quote was spot on.</p> <p>Customer in London, November 2018</p>	10	10	10	10	10
<p>New stairs and landing carpet</p> <p>The carpet was the best and most well done that I've ever had. Thank you.</p> <p>Customer in London, November 2018</p>	10	10	10	10	10
<p>Lounge and hallway... laminate flooring in both.</p> <p>Exceptionally polite and courteous young man. Arrived promptly... kept everything tidy as he worked.. and did an Excellent job. Highly recommend.</p>	10	10	10	10	10

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Customer in Waltham Cross, November 2018					
New wood floor fitted. High quality workmanship, delivered on time and to the price quoted, very professional and tried to go the extra mile to get the job done. And a nice guy too. Customer in London, October 2018	10	10	10	10	10
Vinyl flooring in bathroom. Superb job, couldn't have asked for any better. Pat explained everything clearly and made sure we were happy, asking us exactly how we wanted the vinyl lined up. Top man! Highly recommended. Customer in Enfield, October 2018	10	10	10	10	10
New floor fitted Absolutely lovely job, the floor looks excellent! Pat was great, very happy to offer help and advice over materials that would suit the room. He went out of his way to pick up underlay for us, and everything was clean and tidy at the end of the day. 100% recommended. Customer in London, October 2018	9	10	10	10	9.75
Laminated flooring in hallway Excellent workmanship. Customer in Romford, October 2018	10	10	10	10	10
Laid Solid Oak flooring to ground floor hallway. Prior to the work commencing I contacted Patrick in regards to the job that I wanted he asked me all the appropriate questions in regards to the type of wood that I wanted fitting and advised on materials that I would need he kept in regular touch right up until the day of fitting and even re-confirmed with me his arrival time to check that time was still ok. Upon arrival he worked methodically to get the job done within the day, no time wasting just 100%	10	10	10	10	10

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<p>focus on job at hand and was very informative when answering any questions that we had lovely workman would use again and highly recommend.</p> <p>Customer in Enfield, September 2018</p>					
<p>New vinyl floor in bathroom.</p> <p>Patrick arrived on time and did a lovely job. Communication was very good. My bathroom looks awesome.</p> <p>Customer in London, September 2018</p>	10	10	10	10	10
<p>New wooden floor in hallway and living room</p> <p>Agreed the price and date and time, very happy with the work, very professional, would recommend 100 % Top quality workmanship.</p> <p>Customer in Woodford Green, September 2018</p>	10	10	10	10	10
<p>Re-carpeted stairs, landing, bedroom and lounge.</p> <p>Pat was courteous and profession right from our initial email exchange. He quoted competitively, and was able to commit to the job quickly. Despite a few hiccups, Pat never cut corners. He did a fantastic job, and I'd happily hire him again.</p> <p>Customer in London, September 2018</p>	9	9	10	10	9.50
Date joined Checkatrade		May 2020			
Total amount of customer feedback		35			
Date of last feedback		August 2020			
Number in the last 6 months		2 feedback averaging 10.00			
Average Score		10.00			

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Customer Checklist

- ü **Read** through this Report carefully
- ü **Call** our Consumer Hotline on **0333 0146 190** or visit our web site at <http://www.checkatrade.com> if you want to confirm that the information in this Report is genuine.
- ü If you employ them, ask them for a feedback card that you can post back to us free of charge or please add your feedback for this member online at <http://www.checkatrade.com/WizardOfFloors>.
- ü Next time you need some work doing, go straight to our web site <http://www.checkatrade.com> to find thousands of reputable tradespersons.